ELECTRONICALLY FILED 10/27/2022 12:47 PM

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SAN LUIS OBISPO SUPERIOR COURT BY D. Rincon, Deputy Clerk

SUPERIOR COURT OF THE STATE OF CALIFORNIA COUNTY OF SAN LUIS OBISPO

THE PEOPLE OF THE STATE OF CALIFORNIA,

Plaintiff,

v.

SARAH ANNE ERNY,

Defendant.

COURT NO. 22CV-0589

COMPLAINT FOR INJUNCTION, CIVIL PENALTIES AND OTHER EQUITABLE RELIEF

(Bus. & Prof. Code, §§ 2054, 17200 et seq., 17500 et seq., and 17900 et seq;) Exempt from fees per Gov. Code, § 6103

Plaintiff, the People of the State of California, by and through Dan Dow, District Attorney for the County of San Luis Obispo, State of California, is informed and believes and based thereon alleges:

1. The People seek to enjoin Defendant, a registered nurse practitioner, from referring to herself as "Dr. Sarah Erny" to the public, which is prohibited under California law. Only physicians, medical doctors, and a few other medical providers are permitted to use the title "doctor" under California's Medical Practices Act so as to protect the public.

VENUE AND JURISDICTION

2. Dan Dow, District Attorney for the County of San Luis Obispo, State of California, brings this action in the public interest in the name of the People of the State of

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California pursuant to sections 2054, 17200 et seq., 17500, et. seq., and 17900 et seq. of the Business and Professions Code.

- 3. This Court has jurisdiction according to Article 6, section 10, of the California Constitution.
- 4. Venue is proper in this county under Code of Civil Procedure section 393, in that the violations alleged in this Complaint occurred in the County of San Luis Obispo.

DEFENDANT

- 5. Defendant SARAH ANNE ERNY is, at all times mentioned, doing business in San Luis Obispo County, California.
- 4. At all times mentioned, Defendant SARAH ANNE ERNY ("Defendant") is a California Nurse Practitioner, license number 22500.
- 5. As a licensed registered nurse within California, she is regulated by Chapter 6, "Nursing Practice Act," commencing at Business and Professions Code section 2700.
- 6. At no time was Defendant a physician, medical doctor, surgeon, or other qualified medical provider as regulated under Chapter 5, "Medical Practices Act," section 2054 of the Business Professions Code entitled to refer to herself to the public as "Dr. Erny."

STATUTORY AND REGULATORY BACKGROUND

- 7. The Medical Board of California is a consumer protection agency whose highest and paramount priority is the protection of the public. (Business & Professions Code § 2001.1)
- 8. One mechanism used to protect the public by the Medical Board is to significantly limit those medical providers that are permitted to call themselves "doctor" or "physician." Under California's Medical Practices Act, the words "doctor" or the prefix "Dr.," "or any other terms or letters indicating or implying that he or she is a physician and surgeon...without having...certificate as a physician and surgeon...is guilty of a misdemeanor." (Business & Professions Code § 2054.) This statute was enacted to ensure that "every person engaged in professional activities [would] properly represent himself [or herself] in his [or her] true capacity

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27 28 by an appropriate title." (Lawton v. Board of Medical Examiners (1956) 143 Cal.App.2d 256, 261.)

- 9. In addition to criminal liability, California's Medical Practices Act also provides that a medical provider's improper identification as a "doctor" is unprofessional conduct. "Unless a person authorized under this chapter ['Medicine'] to use the title 'doctor' or the letters or prefix 'Dr.' holds a physician's and surgeon's certificate, the use of such title, letters, or prefix without further indicating the type of certificate held, constitutes unprofessional conduct." (Business & Professions Code § 2278.)
- 10. Like the Medical Board of California, the Board of Registered Nursing's highest and paramount priority the is protection of the public. (Business and Professions Code § 2708.1.)
- 11. A Registered Nurse ("RN") in California may use the letters 'R.N.' after their name." (Business and Professions Code § 2732.)
- 12. A Nurse Practitioner ("NP") is a Registered Nurse but possesses additional preparation and skills than a Registered Nurse. (California Code of Regulations, title 16, § 1480.) A Nurse Practitioner functions within the scope of practice as specified in the Nursing Practice Act and as applied to all Registered Nurses. (California Code of Regulations, title 16, § 1485.)
- 13. Registered nurses who have been certified as Nurse Practitioners by the California Board of Registered Nursing may use the titles "Advanced Practice Registered Nurse" and "Certified Nurse Practitioner" and place the letters "APRN-CNP," "R.N., N.P.," or in combination with other letters or words identifying categories of specialization, including but not limited to the following: adult nurse practitioner, pediatric nurse practitioner, obstetricalgynecological nurse practitioner, and family nurse practitioner. (California Code of Regulations, title 16, § 1481.)

GENERAL ALLEGATIONS

- 14. Defendant contends that she earned a Doctor of Nursing Practice from Vanderbilt University.
 - 15. Defendant contends that after earning her doctorate as a Nurse Practitioner, her

patients "were so proud of her they started calling me 'Dr. Sarah'." Defendant also contends that her supervising physician told Defendant that she needed to "own my degree" and had his staff call her "Dr. Sarah" in the office and with patients.

- 16. In approximately 2018, Defendant opened and began operating a business called "Holistic Women's Healing," wherein Defendant provided medical services and products to patients. The business included an online digital presence advertising Defendant's medical services and products at www.holisticwomenshealing.com. Additionally, the business had a physical office in Arroyo Grande, with street and door signage as "Holistic Women's Healing," wherein Defendant performed medical services for patients and sold medical products.
- 17. Defendant has continuously maintained, operated, and controlled various online digital presences on social media accounts wherein she described herself as "Dr. Sarah" and "Dr. Sarah Erny" in a prominent manner. Her business offered medical services and medical products.
- 18. Defendant's supervising and collaborating physician beginning in October 2018 was Dr. Anika Moore, an obstetrician-gynecologist. During the approximate three years of supervision by Dr. Moore, Dr. Moore's OBGYN medical practice was located outside San Luis Obispo County, primarily in Santa Maria, California, and outside the State of California.
- 19. Defendant contends Dr. Moore would travel from out of state every two to three months for a weekend to review approximately 20% of Defendant's patient files.
- 20. From October 2018 until March 2022, Defendant regularly saw eight to ten patients daily on Monday, Wednesday, and Friday at her office in Arroyo Grande. Upon information and belief, it is alleged that most of Defendant's patients were unaware of the supervisory and collaborative arrangement between Defendant and Dr. Moore.
- 21. In addition to medical services and products, Defendant prescribed medication to her patients. The Controlled Substance Utilization Review and Evaluation System ("CURES") stores Schedule II, III, IV, and V controlled substance prescription information in California. Defendant's CURES entries from late 2018 to mid-2020 show she wrote more than 1600

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1	II.		
2	SECOND CAUSE OF ACTION		
3	BUSINESS & PROFESSIONS CODE SECTIONS 2054, 2278, & CODE OF		
4	REGULATIONS SECTION 1481 (Title 16)		
5	28. Plaintiff realleges and incorporates herein by reference paragraphs 1 through 27,		
6	as though fully set forth here.		
7	29. Defendant SARAH ANNE ERNY violated Business and Professions Code		
8	sections 2054 and 2278 and California Code of Regulations, Title 16, section 1481, by holding		
9	herself out to the public and to patients as "Dr. Sarah Erny" while performing medical services		
10	and selling medical products as a Nurse Practitioner.		
11	III.		
12	THIRD CAUSE OF ACTION		
13	BUSINESS & PROFESSIONS CODE SECTIONS 17200 et seq.		
14	Unfair Business Practice		
15	30. Plaintiff realleges and incorporates herein by reference paragraphs 1 through 29,		
16	inclusive, as though fully set forth here.		
17	31. Defendant has engaged in unlawful, unfair, and fraudulent acts, omissions, and		
18	practices that constitute unfair competition within Business and Professions Code Sections		
19	17200 through 17208, as alleged above and in the First and Second Causes of Action.		
20	Accordingly, unless enjoined by order of the Court, Defendants may or will continue in the		
21	course of conduct as alleged in this Complaint.		
22	32. In addition to the acts, omissions, and practices described the in First and Second		
23	Causes of action, Defendant also described herself as "Dr. Sarah Erny" with third-party digital		
24	healthcare platform companies such as "Healthgrades" and "Sharecare" located at		
25	<u>www.healthgrades.com</u> and <u>www.sharecare.com</u> . These online digital platforms are third-party		
26	owned and controlled businesses that seek to serve as a centralized digital hub for the public and		
27	healthcare providers. However, the companies permit health care providers to input information		
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about their practices to the public. Defendant described herself as "Dr. Sarah Erny" within these third-party digital platforms. In so doing, Defendant violated California laws as alleged in the Second Cause of action. Furthermore, Defendant also unfairly elevated her position among other registered Nurse Practitioners within these digital platforms who had correctly identified themselves as "N.P." for Nurse Practitioner.

33. Further, commercial digital search engines such as Google can populate search results to capture Defendant's title as "Dr. Sarah Erny." As a result, the public is misled to believe that Defendant is a medical doctor.

https://www.holisticwomenshealing.com > ... :

Dr. Sarah Erny - Holistic Women's Healing

I'm Dr. Sarah Erny Practitioner who is passionate about helping women find the healing they need in life through holistic practices and emotional work.

https://www.holisticwomenshealing.com > about ::

34. Based on the above, the People request injunctive relief against Defendants under Business and Professions Code Section 17203 and civil penalties under Business and Professions Code Section 17206, as described in the People's prayer for relief.

IV.

FOURTH CAUSE OF ACTION

BUSINESS & PROFESSIONS CODE SECTIONS 17500 et seq.

False Advertising Law

- 35. Plaintiff realleges and incorporates herein by reference paragraphs 1 through 34, inclusive, as though fully set forth here.
- 36. According to False Advertising Law, beginning at section 17500 of the Business and Professions Code, it is unlawful for a business to advertise in a manner known, or which by the exercise of reasonable care should be understood, to be untrue or misleading."
- 37. Defendant, as a nursing medical professional with a doctorate in nurse practitioner, owes a duty to accurately promote her credentials while performing and advertising her professional medical services to the public. Both the Medical Board of California and the Registered Nursing Board's paramount priority is to protect the public. Elevating her doctorate by encouraging patients to call her "Dr. Sarah" improperly shifts the burden of understanding

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1	the scope of	of services a registered nurse can perform. Even more so with the statement, "I'm	
2	Doctor Sarah, a nurse practitioner," when California law prescribes who is permitted to say		
3	"I'm a doct	tor" to a patient or the public. 1	
4	38.	Based on the above, the People request injunctive relief against Defendants under	
5	Business a	and Professions Code Section 17535 and civil penalties under Business and	
6	Professions	s Code Section 17536, as described in the People's prayer for relief.	
7		<u>PRAYER</u>	
8	WHEREFORE, the plaintiff prays for judgment as follows:		
9	1.	Permanently enjoin Defendant from violating Business and Professions Code	
10	Section 205	4 of the Business and Professions Code;	
11	2.	Assess a civil penalty against Defendant for each violation of Business and	
12	Professions	Code Sections 17206 and 17536, according to proof;	
13	3.	Award the People their costs of suit, including costs of the investigation; and	
14	4.	Grant such other relief as the Court deems just and equitable.	
15	Dated: Octo	ber 26, 2022 Respectfully submitted,	
16		DAN DOW, District Attorney	
17		County of San Luis Obispo, State of California	
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19		By Kennth Ingensor	
20		KENNETH JÖRGENSEN Deputy District Attorney	
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26	1 NI ₂₄	ionwide studies indicate the uncertainty of medical titles. See the American Medical Association's	
27		tonwide studies indicate the uncertainty of medical files. See the American Medical Association strength of the studies indicate the uncertainty of medical files. See the American Medical Association strength of the studies indicate the uncertainty of medical files.	

[&]quot;Truth in Advertising" https://www.ama-assn.org/system/files/2020-10/truth-in-advertising-campaign-booklet.pdf. Patients are unsure who is—and who is not—a physician. A survey found that 39% of the public believe a Doctor of Nursing Practice was a medical doctor. It also found that 19% of the public believed a Nurse Practitioner was a medical doctor.